

SWT Tenants Strategic Group

Monday, 25th January, 2021,
6.00 pm

**Somerset West
and Taunton**

[SWT VIRTUAL MEETING WEBCAST
LINK](#)

Members: Alex Akhigbemen (Chair), Jessie Bunn, Paul Cram,
Dennis Galpin, Kevin Hellier, Ivor Hussey, Corrine McMylor,
Livi Mongare, Cllr Mark Lithgow, Cllr Janet Lloyd and Cllr
Francesca Smith

Agenda

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| 1. Apologies | |
| 2. Notes from previous meeting | (Pages 5 - 12) |
| 3. Directorate Report | (Pages 13 - 24) |
| 4. Property Safety Compliance Update Report | (Pages 25 - 40) |
| 5. Budget and rent setting | (Pages 41 - 66) |
| 6. A New Deal for Social Housing - White Paper Summary | (Pages 67 - 68) |
| 7. Complaints Self Assessment against Housing
Ombudsman Code | (Pages 69 - 76) |
| 8. Tenants' Strategic Group election update | (Pages 77 - 78) |
| 9. Committee members - if you cannot attend the virtual
meeting but have statements or questions that you wish
to make on any of the attached reports, please contact
Sharon Yarde. | |



**JAMES HASSETT
CHIEF EXECUTIVE**

Please note that this meeting will be recorded. You should be aware that the Council is a Data Controller under the Data Protection Act 2018. Data collected during the recording will be retained in accordance with the Council's policy. Therefore unless you are advised otherwise, by taking part in the Council Meeting during Public Participation you are consenting to being recorded and to the possible use of the sound recording for access via the website or for training purposes. If you have any queries regarding this please contact the officer as detailed above.

Following Government guidance on measures to reduce the transmission of coronavirus (COVID-19), we will be live webcasting our committee meetings and you are welcome to view and listen to the discussion. The link to each webcast will be available on the meeting webpage, but you can also access them on the [Somerset West and Taunton webcasting](#) website.

If you would like to ask a question or speak at a meeting, you will need to submit your request to a member of the Governance Team in advance of the meeting. You can request to speak at a Council meeting by emailing your full name, the agenda item and your question to the Governance Team using governance@somersetwestandtaunton.gov.uk

Any requests need to be received by 4pm on the day that provides 2 clear working days before the meeting (excluding the day of the meeting itself). For example, if the meeting is due to take place on a Tuesday, requests need to be received by 4pm on the Thursday prior to the meeting.

The Governance and Democracy Case Manager will take the details of your question or speech and will distribute them to the Committee prior to the meeting. The Chair will then invite you to speak at the beginning of the meeting under the agenda item Public Question Time, but speaking is limited to three minutes per person in an overall period of 15 minutes and you can only speak to the Committee once. If there are a group of people attending to speak about a particular item then a representative should be chosen to speak on behalf of the group.

Please see below for Temporary Measures during Coronavirus Pandemic and the changes we are making to public participation:-

Due to the Government guidance on measures to reduce the transmission of coronavirus (COVID-19), we will holding meetings in a virtual manner which will be live webcast on our website. Members of the public will still be able to register to speak and ask questions, which will then be read out by the Governance and Democracy Case Manager during Public Question Time and will be answered by the Portfolio Holder or followed up with a written response.

Full Council, Executive, and Committee agendas, reports and minutes are available on our website: www.somersetwestandtaunton.gov.uk

For further information about the meeting, please contact the Governance and Democracy Team via email: governance@somersetwestandtaunton.gov.uk

If you would like an agenda, a report or the minutes of a meeting translated into another language or into Braille, large print, audio tape or CD, please email: governance@somersetwestandtaunton.gov.uk